



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 15V-224  
Safety Advisory: RC000099  
April 27, 2015

**IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle: «VIN»**

«Owner\_name»

«Street»

«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that certain 2016 Model Year motorhomes fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 120, "Tire Selection and Rims and Motor Home/Recreation Vehicle Trailer Load Carrying Capacity Information for Motor Vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds)". As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

It has been decided that certain TMC motorhomes were built with a non-compliant Occupant and Cargo Carrying Capacity (OCCC) Label. The label incorrectly states the full load of water weight as being zero pounds. The weight of a water should be used in calculating the amount of cargo you are carrying. If this information is incorrect, you may overload the vehicle and exceed the vehicle GVWR. If overloaded, a loss of vehicle control could happen resulting in a crash.

***What we  
will do***

TMC has enclosed the corrected labels to remedy the non-compliance.

***What we need  
you to do***

At your earliest convenience, remove the existing OCCC label apply the new one in its place. This label is located on the entry door to your motorhome. If you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at 877-855-2867.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Thor Motor Coach**

James Crosley  
Director of Customer Service  
cc: National Highway Traffic Safety Administration (NHTSA)

